



My Freedom. County-to-County Transportation Connections for People with Disabilities.

Having trouble getting to medical appointments, employment, family events or other important activities in another county? A partnership between the Central Indiana Regional Transportation Authority (CIRTA) and the CICOA Aging and In-Home Solutions can help.

To ensure that Central Indiana residents with disabilities have access to transportation across county lines, My Freedom provides reduced-price vouchers that can be used with a variety of participating transportation services.

While public transit services typically cannot operate beyond county lines, My Freedom can take riders across county boundaries, meaning a resident of one county who needs to go to another county to see a doctor, go to a job interview, get to school and more has access to low-cost, reliable services. If you need service within one county, contact your local paratransit service.

Who's eligible?

My Freedom is available to Individuals who have difficulty accessing regular public transportation due to a disability, which may include:

- visual impairment
- physical disability requiring an assistive device for mobility
- developmental delay
- mental illness
- difficulty standing, walking, and/or climbing stairs
- participating in physical and/or occupational therapy
- undergoing chemotherapy, radiation, or kidney dialysis, treatments or surgeries

How does My Freedom work?

Passengers interested in using My Freedom for medical or non-medical transportation simply fill out an application found at www.cicoa.org/services/transportation/my-freedom/ and submit it to CICOA. Once approved, the passenger may purchase up to 15 fares each month for \$6

each. The fares may be used to obtain rides from a number of Central Indiana transit providers.

Once you are approved for My Freedom, you simply contact a participating transit provider in Boone, Hamilton, Hancock, Hendricks, Johnson, Madison, Marion, Morgan or Shelby counties to be picked up at your home and delivered to your destination.

If you are certified with Open Door Paratransit Service through IndyGo, you automatically qualify for My Freedom fares, but you still will need to complete an application form.

A limited number of fares will be available for purchase each month on a first-come, first-served basis.

How to Get Started

Complete a My Freedom application and a medical verification form (they're available in both English and Spanish at www.cicoa.org/services/transportation/my-freedom/) prior to first-time use and return it to CICOA. If someone other than the consumer will be scheduling trips, a Proxy Form authorizing this representative must be completed, as well.

You can submit the forms a variety of ways:

- Scan the completed forms and email them to transportation@cicoa.org.
- Fax the forms to (317) 803-6151.
- Mail the forms to: CICOA Aging & In-Home Solutions, ATTN: Way2Go Transportation, 8440 Woodfield Crossing Blvd., Ste. 175, Indianapolis, IN 46240.
- Take the forms to the CICOA offices at 8440 Woodfield Crossing Blvd., Ste. 175, Indianapolis.

My Freedom program is sponsored by CIRTA and the Federal Transit Administration.

